



JOIN FORCES, **PROVIDE SUPPORT**

RESULTS OF SUPPORT TO LOCAL SELF-GOVERNMENTS IN IMPLEMENTING SOCIAL PROTECTION SERVICES



TECHNICAL SUPPORT

SEPTEMBER 2018 - MARCH 2020



51 LSGs

STRENGTHENED THE CAPACITIES FOR
SOCIAL PROTECTION SERVICE
DEVELOPMENT AND IMPLEMENTATION



25 LSGs

MADE CONSIDERABLE PROGRESS
REGARDING THE EFFICIENCY
AND QUALITY OF SERVICES

FINANCIAL SUPPORT

MAY 2020 - APRIL 2022



32 LSGs

IMPLEMENTED 41 PROJECTS TO
IMPROVE THE QUALITY AND ACCESS
TO SOCIAL PROTECTION SERVICES

SWISS PRO CONTRIBUTION: **532,382 EUR**

LSG CO-FUNDING: **167,222 EUR**



**3,064
BENEFICIARIES**



23 PROJECTS

SERVICES FOR OLDER PERSONS

Home Assistance
Senior' Club
Combined Services
with Medical Care

**1,469
BENEFICIARIES**



9 PROJECTS

SERVICES FOR PWDs

Personal Escort
Sensory Room
Day Care Centre
Respite Accommodation
and Socio-educational
Centre

**451
BENEFICIARIES**



9 PROJECTS

COUNSELLING SERVICES

Counselling for
Married Couples
and Families
Counselling
for Children
and Youth

**1,144
BENEFICIARIES**



SERVICES FOR OLDER PERSONS

23
PROJECTS

1,469
BENEFICIARIES

LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Arilje	Centre for Social Work Arilje	Swiss PRO 11,440 EUR Co-funding 9,707 EUR Total Value 21,147 EUR	We Care for Social Inclusion of Elderly and Adults with Disabilities Home assistance provided for 12 older and eight adult PWD in urban and rural areas, with an inter-sectoral approach established to map their needs, provide and monitor social protection services for these target groups. NUMBER OF BENEFICIARIES 16
Babušnica	-	Swiss PRO 11,440 EUR Co-funding 1,370 EUR Total Value 12,810 EUR	Together for the Elderly Home assistance service provided to 27 new beneficiaries in six remote and mountain villages, who needed support urgently. NUMBER OF BENEFICIARIES 27
Babušnica	Centre for Social Work Babušnica	Swiss PRO 15,975 EUR Co-funding 5,870 EUR Total Value 21,845 EUR	Joint Forces in the Fight against COVID-19 For a total of 109 older persons living in remote villages, necessary health support provided, including medical examinations, professional and psychological consultations and psychotherapy services. NUMBER OF BENEFICIARIES 109
Bela Palanka	Centre for Social Work Bela Palanka	Swiss PRO 11,792 EUR Co-funding 1,430 EUR Total Value 13,222 EUR	Development of the Home Care Service in the Municipality of Bela Palanka Home assistance provided to a total of 28 older persons, while four unemployed persons belonging to vulnerable groups were trained and hired as domiciliary caregivers, which contributed to improving their economic situation and social inclusion. NUMBER OF BENEFICIARIES 28
Blace	Centre for Social Work Blace	Swiss PRO 14,000 EUR Co-funding 1,625 EUR Total Value 15,625 EUR	The Improvement of Home Care Service for the Elderly and Disabled People Quality of regular home assistance service improved with medical and psychological support by engaging a multidisciplinary mobile team, including a psychologist, development specialist, doctor and medical nurse, who visited beneficiaries twice a month to adequately respond to the effects of COVID-19. NUMBER OF BENEFICIARIES 164
Žagubica	Centre for Social Work Žagubica	Swiss PRO 11,792 EUR Co-funding 3,170 EUR Total Value 14,962 EUR	Enhancing Provision of Social Services at the Territory of the Municipality of Žagubica Home assistance provided to 21 older persons in urban and rural areas, alongside strengthening the capacities of local stakeholders to map their needs, plan, provide and monitor social services for these target groups. NUMBER OF BENEFICIARIES 21
Ivanjica	-	Swiss PRO 15,975 EUR Co-funding 2,175 EUR Total Value 18,150 EUR	Together we are more resilient In addition to extending the existing service of home assistance to an additional 37 beneficiaries from remote rural areas, the quality of services was improved with medical and psychological support, so as to adequately respond to the effects of COVID-19. NUMBER OF BENEFICIARIES 37



SERVICES FOR OLDER PERSONS

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LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Lebane	Centre for Social Work Lebane	Swiss PRO 13,675 EUR Co-funding 1,885 EUR Total Value 15,560 EUR	Local community response to COVID-19 In addition to regular forms of home assistance for beneficiaries in rural areas, during the COVID-19 pandemic, caregivers provided assistance to beneficiaries regarding vaccination. NUMBER OF BENEFICIARIES 35
Loznica	Centre for Social Work Loznica	Swiss PRO 15,600 EUR Co-funding 1,745 EUR Total Value 17,345 EUR	Senior Club - Support for Active Old Age Psychological support and health counselling services through various workshops and programmes for older persons provided, and social cards of older households in rural areas prepared. NUMBER OF BENEFICIARIES 65
Mionica	-	Swiss PRO 10,287 EUR Co-funding 1,155 EUR Total Value 11,442 EUR	Strengthening of Home assistance service in Mionica municipality Home assistance provided to 40 beneficiaries, while five persons belonging to vulnerable groups were hired as caregivers, and Office for Home Assistance was established, providing additional support with various issues of importance to the beneficiaries. NUMBER OF BENEFICIARIES 40
Medveđa	Centre for Social Work Medveđa	Swiss PRO 17,392 EUR Co-funding 32,143 EUR Total Value 49,535 EUR	Home Care for the Elderly and Adults with Disabilities – Good Deeds for Our Villages Home assistance service provided to 60 beneficiaries from remote villages, the quality of which was improved by adding primary medical prevention in cooperation with the Health Centre. In addition, nine domiciliary caregivers belonging to vulnerable groups were hired, which improved their economic situation. NUMBER OF BENEFICIARIES 60
Negotin	-	Swiss PRO 6,400 EUR Co-funding - Total Value 6,400 EUR	Providing a free meal in the villages of Bračevac and Tamnič Monthly distribution of basic food packages improved the quality of food for a total of 30 economically most vulnerable beneficiaries in two villages. This service constitutes only a transitional solution, before a soup kitchen is established, which requires more complex technical and financial resources. NUMBER OF BENEFICIARIES 30
Paraćin	Centre for Social Work Paraćin	Swiss PRO 11,900 EUR Co-funding - Total Value 11,900 EUR	Caring for the Blithe of the Elderly In addition to regular services, a multi-sectoral mobile team, including doctors, lawyers, psychologists and repairmen, supported 68 older persons living in eight remote villages, in order to respond to their health-related, administrative, social and other needs, so they can better integrate into the local community and improve their quality of life. NUMBER OF BENEFICIARIES 68
Prijepolje	Centre for Social Work Prijepolje	Swiss PRO 15,975 EUR Co-funding 18,665 EUR Total Value 34,640 EUR	For a Better Social Inclusion of Elderly and Adults with Disabilities In addition to expanding the existing home assistance service to an additional 60 beneficiaries, a new Social Inclusion Centre was established as additional source of various forms of support, also using a multi-sectoral approach, in coordination with the health centre, general hospital and CSOs. NUMBER OF BENEFICIARIES 167



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LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Ražanj	Health Centre Ražanj	Swiss PRO 11,792 EUR Co-funding 1,322 EUR Total Value 13,114 EUR	Improvement of Home Care Service in Municipality of Ražanj through the Introduction of Hygiene and Health Care Volume of beneficiaries was increased and the quality of the home assistance service was improved by using a multi-sectoral approach, organising regular visits of the medical team and improving the hygiene by introducing laundry services for beneficiaries who do not have basic hygiene and health conditions. NUMBER OF BENEFICIARIES 40
Ražanj	Health Centre Ražanj	Swiss PRO 15,975 EUR Co-funding 2,500 EUR Total Value 18,475 EUR	Save Don't Heal Regular visits were conducted by the medical team as prevention to exposure of at-risk groups to COVID-19, which improved health care for the most vulnerable categories of the population. In addition, a call centre was established, to provide regular information and keep records of potential beneficiaries, assist in accessing rights before government authorities and other legal entities, including also to vaccination. NUMBER OF BENEFICIARIES 99
Rača	Centre for Social Work "Šumadija" for Batočina, Rača and Lapovo	Swiss PRO 15,975 EUR Co-funding 6,545 EUR Total Value 22,520 EUR	Support and Home Care to the Elderly and PWDs in the Municipality of Rača Coverage of beneficiaries extended and local capacities strengthened through the preparation of local CSOs to acquire licensing for the home assistance service. NUMBER OF BENEFICIARIES 32
Raška	Centre for Social Work Raška	Swiss PRO 11,792 EUR Co-funding 2,311 EUR Total Value 14,103 EUR	Ageing in an Inclusive Society Increased scope and quality of the home assistance service, through an innovative and multi-sectoral approach to mapping beneficiaries and expanding the content of services, taking into account the general health status of the beneficiaries. NUMBER OF BENEFICIARIES 18
Rekovac	Centre for Social Work Rekovac Health Centre Rekovac	Swiss PRO 11,792 EUR Sufinansiranje 1,190 EUR Total Value 12,982 EUR	Support for the Third Age Home assistance service provided to 30 beneficiaries, PWDs or persons living in rural areas, while the quality of service was improved using a multi-sectoral approach in the areas of social protection and health. NUMBER OF BENEFICIARIES 30
Surdulica	-	Swiss PRO 11,792 EUR Co-funding 1,426 EUR Total Value 13,218 EUR	Increasing Scope and Quality of Home Care Service in Surdulica Home assistance provided for the remaining 40 beneficiaries in the local community, while nine vulnerable women were hired as domiciliary caregivers, which improved social inclusion for all. NUMBER OF BENEFICIARIES 40
Topola	-	Swiss PRO 11,635 EUR Co-funding 1,306 EUR Total Value 12,941 EUR	Home Care for Better Life Quality of Elderly in Topola Coverage of beneficiaries was increased by 65% and quality of service improved with psychological workshops to strengthen and encourage the mental hygiene of older persons and PWDs in response to the effects of the COVID-19 pandemic. NUMBER OF BENEFICIARIES 38



SERVICES FOR OLDER PERSONS

 **23**
PROJECTS

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LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Tutin	Centre for Social Work Tutin Health Centre Tutin	Swiss PRO 15,090 EUR Co-funding 1,580 EUR Total Value 16,670 EUR	Providing Social and Health Care for the Elderly The quality of regular home assistance service was further raised with medical and psychological support from the health centre, including basic medical services through home visits to beneficiaries.
			NUMBER OF BENEFICIARIES 25
Šabac	Centre for Social Work Šabac	Swiss PRO 11,569 EUR Co-funding 1,490 EUR Total Value 13,059 EUR	The Social and Health Security of the Elderly Quality of home assistance service was improved through inter-sectoral cooperation and provision of additional services, such as medical support, free laundry services, wood and grass cutting for beneficiaries in rural areas, which helped the beneficiaries improve their living conditions and health.
			NUMBER OF BENEFICIARIES 280



SERVICES FOR PERSONS WITH DISABILITIES

 **9**
PROJECTS

 **451**
BENEFICIARIES

LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Brus	-	Swiss PRO 15,795 EUR Co-funding - Total Value 15,795 EUR	Support for People with Disabilities during the COVID-19 pandemic in the Municipality of Brus Activities of the day care centre are organised as different educational workshops and individual work with experts. The number of beneficiaries, children with developmental issues, increased, and the service became regional.
			NUMBER OF BENEFICIARIES 37
Prokuplje	Daily Care Centre "Sunce"	Swiss PRO 8,800 EUR Co-funding 978 EUR Total Value 9,778 EUR	Sensory Room Treatments in the City of Prokuplje Therapy in sensory rooms helps children improve visual, auditory and tactile processing, as well as motor skills and self-regulation of behaviour, including aggression.
			NUMBER OF BENEFICIARIES 37
Prokuplje	-	Swiss PRO 12,240 EUR Co-funding 620 EUR Total Value 12,860 EUR	Weekend Accommodation Support Programme "Respite" in Daily Care Centre "Sunce" Respite accommodation service was provided as weekend support programme for children and youth with developmental disabilities, which also covers psychological support, work activities, thematic workshops with developmental specialist and psychologist, as well as sports activities. The new service is available in all four municipalities in the Toplički District.
			NUMBER OF BENEFICIARIES 181



SERVICES FOR PERSONS WITH DISABILITIES



9 PROJECTS



451 BENEFICIARIES

LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Rekovac	Centre for Social Work Rekovac Health Centre Rekovac	Swiss PRO 15,975 EUR Co-funding 11,890 EUR Total Value 27,865 EUR	Personal Companion of the Child Personal escorts were provided to six children with extremely severe disabilities in terms of mobility, communication, visual and hearing impairments, with additional support provided by the medical team from the Health Centre, performing regular health check-ups as additional prevention during the COVID-19 pandemic. NUMBER OF BENEFICIARIES 6
Sjenica	-	Swiss PRO 11,748 EUR Co-funding 1,885 EUR Total Value 13,633 EUR	Sensory Room A total of 50 children with sensory integration impairments, primarily children on the autism spectrum and with behavioural issues, improved concentration for learning, keeping calm and socialising, which helped them achieve better social inclusion. NUMBER OF BENEFICIARIES 50
Surdulica	-	Swiss PRO 15,910 EUR Co-funding 35,560 EUR Total Value 51,470 EUR	Children are Going to School Personal escort for 15 children with disabilities was redirected to improving physical and mental health, with additional support in the form of inclusion in sports activities during the summer and winter holidays, in cooperation with the Sports Federation of Surdulica Municipality, while the medical doctor provided information on COVID-19 and other health-related issues. NUMBER OF BENEFICIARIES 15
Svilajnac	Family Care Centre	Swiss PRO 11,252 EUR Co-funding 1,266 EUR Total Value 12,518 EUR	The Improvement of Therapeutic Service for Children and Young People with Developmental Disabilities in the Municipality of Svilajnac Therapeutic services provided, including a sensory room for children and youth with developmental issues and psychological support for their parents, which contributed to improving motoric and mental skills, self-control, ability to learn and communicate, and thus the quality of life of the children. NUMBER OF BENEFICIARIES 40
Užice	Municipality of Arilje Municipality of Požega	Swiss PRO 11,673 EUR Sufinansiranje 1,622 EUR Total Value 13,295 EUR	Together for Respite Care for Adults with Disabilities Inter-municipal project, in partnership with LSG Užice, Arilje and Požega. Within the project, the Centre for Inclusive Education and Social Therapy was established, providing various psychological and professional workshops, physical therapy services and work therapy programme, all of which improves social integration, health situation and gradual independence of PWDs. As additional value, the service was enhanced with the established Development Corner, which uses specialised equipment for speech improvement. PWD needs in municipalities Arilje and Požega were also mapped, so the service will become a regional one, which will contribute to reducing institutional placement of young PWDs in the Zlatiborski District. NUMBER OF BENEFICIARIES 60
Čuprija	Centre for Social Work Čuprija	Swiss PRO 14,910 EUR Co-funding - Total Value 14,910 EUR	Occupational Therapy Club for People with Disabilities Support was provided to 25 children with physical or intellectual difficulties, as well as with multiple disabilities through various creative workshops, work therapy and sensory integration treatment, which contributed to their social inclusion. NUMBER OF BENEFICIARIES 25



LOCAL SELF-GOVERNMENT	IMPLEMENTING PARTNER(S)	CONTRIBUTION	PROJECT TITLE / PROJECT RESULTS DESCRIPTION
Gadžin Han	Centre for Social Work Gadžin Han	Swiss PRO 15,975 EUR Co-funding 2,145 EUR Total Value 18,120 EUR	ENCOURAGEMENT - Support Programme for Families at Risk of Child Separation Prevention programme through counselling and educational support to families at risk of child removal due to increased family violence during the COVID-19 pandemic, to prevent child institutionalisation. NUMBER OF BENEFICIARIES 83
Ivanjica	-	Swiss PRO 11,792 EUR Co-funding 1,410 EUR Total Value 13,202 EUR	From Heart to Heart Counselling and therapy services for families of persons with disabilities, with special focus on siblings of children with disabilities, with the aim to empower them for better social inclusion. NUMBER OF BENEFICIARIES 65
Krupanj	Centre for Social Work Krupanj	Swiss PRO 11,528 EUR Co-funding 1,925 EUR Total Value 13,453 EUR	Establishing Marriage and Family Counselling Centre in Municipality of Krupanj Educational, counselling and socio-therapeutic support was provided to children, students and adults, according to a needs assessment through group and individual work, with the aim to prevent bullying, improve competencies for responsible parenting and establish functional family relations. Additionally, the service was developed into an inter-sectoral approach, considering all local schools and the police joined to support the beneficiary children. NUMBER OF BENEFICIARIES 49
Loznica	Centre for Social Work Loznica	Swiss PRO 11,790 EUR Co-funding 1,333 EUR Total Value 13,123 EUR	Together in Support of Parents and Children with Disabilities Inter-sectoral approach to counselling and therapy services for children with disabilities and their families, with the aim to improve family relations and acquire skills for independent and productive life in the society. NUMBER OF BENEFICIARIES 30
Novi Pazar	-	Swiss PRO 11,594 EUR Co-funding 1,330 EUR Total Value 12,924 EUR	Socio-rehabilitation Club for Children and Youth with Behavioral Problems Innovative service to improve mental health and overcome psycho-social barriers for children and youth with behavioural issues through individual and group counselling of youth and their parents. The service contributed to more efficient prevention of delinquent behaviour of children and youth, their better integration in the local community, as well as strengthening the family to become more functional in supporting positive behaviour in children. NUMBER OF BENEFICIARIES 93
Požarevac	Centre for Social Work Požarevac	Swiss PRO 11,175 EUR Co-funding 1,333 EUR Total Value 12,508 EUR	Enhancing Quality of Life in the City of Požarevac through Establishment of Efficient Social Services Counselling services for married couples and families with multi-sectoral approach of key local institutions in order to strengthen parents to agree on the future of their children, reducing tensions and protecting the best interest of the child. NUMBER OF BENEFICIARIES 77



COUNSELLING AND SOCIO-EDUCATIONAL SERVICES



9 PROJECTS



1,144 BENEFICIARIES

Raška

Centre for Social Work Raška

Swiss PRO
15,690 EUR
Co-funding
1,765 EUR
Total Value
17,455 EUR

Family Counseling

Counselling-therapeutic and socio-educational services, in the form of assistance to individuals and families in crisis, to improve family relations, overcome crisis situations and acquire skills for independent and productive social life, while the helpline also included psychological and legal support to the victims of domestic violence.

NUMBER OF BENEFICIARIES

292

Pirot

Centre for Social Work Pirot

Swiss PRO
12,350 EUR
Co-funding
1,550 EUR
Total Value
13,900 EUR

Family Help and Support Centre

Counselling, therapeutic and socio-educational services in the form of assistance to individuals and families in crisis, contributing to improve mental health by overcoming psycho-social obstacles and better integration in the community. Additionally, an info-line was established for support in the area of social protection.

NUMBER OF BENEFICIARIES

425

Svilajnac

Family Care Centre

Swiss PRO
11,130 EUR
Co-funding
-
Total Value
11,130 EUR

Children in Focus

Individual and group work with children in rural areas from low-income families, by providing socio-educational services improving personal educational and social skills, as well as the health situation, through an inter-sectoral approach including healthcare, education and social protection institutions.

NUMBER OF BENEFICIARIES

30

TOTAL Swiss PRO CONTRIBUTION:

532,382 EUR

TOTAL Co-funding:

167,222 EUR

TOTAL VALUE:

699,604 EUR



Through the Swiss PRO Programme, Swiss Government supported local self-governments in the period **September 2018 – April 2022** to strengthen local capacities and implement **41 projects** on **social protection service** implementation and development, improving the availability of services and meeting the needs of over **3,000 citizens** belonging to vulnerable social groups.