

Let's Click
Together!

RESULTS OF SUPPORT TO LOCAL SELF-GOVERNMENTS FOR IMPROVING E-GOVERNMENT

GRANTS FOR PURCHASE OF IT EQUIPMENT



35 LSGs

IMPLEMENTED PROJECTS INVOLVING
PURCHASE OF IT EQUIPMENT
TO IMPROVE E-GOVERNMENT

SWISS PRO CONTRIBUTION: **261,460 EUR**

LSG CO-FUNDING : **77,670 EUR**



TECHNICAL SUPPORT



70 LSGs

RECEIVED SUPPORT TO
ESTABLISH AND DEVELOP
E-GOVERNMENT



51 LSGs

RECEIVED SUPPORT
TO DEVELOP
E-SERVICES



42 LSGs

RECEIVED
SUPPORT TO
OPEN DATA

PUBLIC OUTREACH CAMPAIGN



4 EVENTS

ORGANISED
ON TOWN SQUARES
TO PROMOTE E-SERVICES



1,800 PEOPLE

DIRECTLY FAMILIARISED
WITH BENEFITS OF
USING E-SERVICES



1 MILLION

CITIZENS REACHED
THROUGH SOCIAL
MEDIA CHANNELS

DEVELOPMENT OF E-GOVERNMENT



51 LSGs

REGULATED THEIR PROCEDURES IN ACCORDANCE WITH THE LAW

- ▲ Introduction of eGovernance
- ▲ ICT safety
- ▲ Personal data protection
- ▲ LSG website development and maintenance



254 PUBLIC SERVANTS

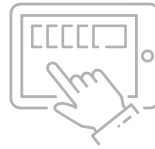
BUILT THEIR CAPACITIES FOR ELECTRONIC SERVICES,
ELECTRONIC DATA EXCHANGE AND E-REGISTRY

DEVELOPMENT OF E-SERVICES



79 MODELS

OF E-SERVICES
DEVELOPED



9 NEW MODELS

OF E-SERVICES AVAILABLE
ON THE E-GOVERNMENT
PORTAL



32 LSGs

POSTED NEW
E-SERVICES ON THE
E-GOVERNMENT PORTAL



219 NEW E-SERVICES

AVAILABLE IN 32 LSGs
THROUGH THE
E-GOVERNMENT PORTAL

DEVELOPMENT OF LSGs WEBSITES



16 LSGs

DEVELOPED
NEW WEBSITES



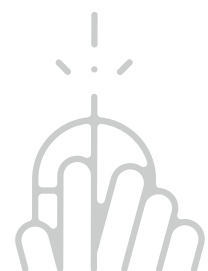
22 LSGs

INCORPORATED ASSISTIVE
TECHNOLOGIES IN
THEIR WEBSITES



21 LSGs

INTEGRATED THE
E-PARTICIPATION PLATFORM
IN THEIR WEBSITES



OPEN DATA



42 LSGs

REGULATED THEIR PROCEDURES IN ACCORDANCE WITH THE LAW



PROCEDURES

Decision to Open Data
Rulebook on Open Data
Guidance on Opening Data



97 PUBLIC SERVANTS

FROM 42 LSGs
ENHANCED THEIR CAPACITY FOR DATA OPENING



42 LSGs

OPENED THEIR 2020 AND 2021 BUDGETS ON THE OPEN DATA AND OPEN BUDGETS PORTALS



328

DIFFERENT DATASETS AVAILABLE FOR 42 LSGs



22 LSGs

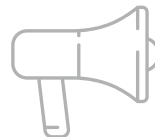
OPENED OTHER DATASETS ON THE OPEN DATA PORTAL

PUBLIC OUTREACH CAMPAIGN



12 MILLION

VIEWS OF PROMOTIONAL CONTENT ON WEB BROWSERS AND SOCIAL MEDIA



200 REPORTS

IN MEDIA WITH LOCAL AND NATIONAL COVERAGE

Through the Swiss PRO Programme, the Swiss Government extended comprehensive support to local self-governments to **improve eGovernment** at the local level. In the 2018-2022 period, projects involving the **purchase of IT equipment and technical support and capacity-building activities** were implemented, while the citizens were familiarised with the advantages of using **eServices and open data**.

*Always
open
to you!*

Da kliknemo
 zajedno!

Moja
eUprava




BRZO I LAKO, MOŽE SVAKO
jer je lokalna eUprava uvek dostupna za Vas.

swisspro.org.rs



Republic of Serbia

 Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Agency for Development
and Cooperation SDC

 UNOPS

Implementing partner

